



FJC Loft - Fluffy J & Capybara Loft hostel
IE Mischenko LV ITN 272108445425
191014, 27, Mayakovskogo st.
+7 965 054 34 00
fjcloftwelcome@gmail.com

Rules of accomodation in FJC Loft hostel

Common provisions:

1. Check time in FJC loft hostel (further – Hostel):
Check-in — since 14:00
Check-out — till 12:00
2. Dorm/suite in the Hostel is provided to:
Citizens of the Russian Federation on presentation of:
 - Passport of the citizen of the Russian Federation;
 - Foreign passport;
 - Identity card of the member of the armed forces of the Russian Federation:
 - Military card – for soldiers, sailors, sergeants, who are in service by conscription or contract;
 - Sailor passport – for citizens who work on russian or foreign vessels;Foreign citizens on presentation of:
 - Passport of foreign citizen or any other document, set by federal law or admitted according to internation treaty of the Russian Federation as an identity document;
 - Migration card, fulfilled at the entrance to the Russian Federation (in case of availability);
 - Active visa (in case of availability).
3. Only guests older than 18 years can be accomodated without adult accompaniment.
4. Guest of age 16-17 can be accomodated only by presentation of written permission of one of the parents with attachment of his/her passport copy (2-3 and 16-17 pages).
5. Hostel guest younger than 16 years should provide notarial letter from both parents with permission to live in Hostel with accompaniment.
6. Hostel services are provided in case of 100% payment during check-in.
7. Prices for Hostel dorms and suites as well as the payment type are determined by the Hostel administration.
8. Hostel Administration has a right to add (in case of non-occupied dorms) guests to the dormitory independently from age and gender
9. For foreingers: we inform hat you should register your presence on the territory of the Russian Federation in our Hostel. Hostel provides the service of registration in Migration service in St Petersburg in our Hostel. Required documents: passport, visa, migration card. Fee of the mentioned service – 250 russian rubles.
10. Hostel doesn't use guests personal data beyond Hostel or transfer them to third side.
11. Hostel has a right to reject any order by the decision of the administration during the reservation or the check-in procedure with the paid money return.

Accomodation rules

1. In Hostel and at entrance of the building, where Hostel is located, it is forbidden to distribute, store and abuse narcotics and alcohol, smoking, as well as being in a drunk condition – these actions cause the fine in amount of 5000 russian rubles. Hostels' administration has a right to evict a guest if this provision is violated without accommodation payment return.
2. It is essential not to make much noise in between 23:00 till 09:00.
3. For safe storage of guest things and values individual drawers with keys located in the suites can be used as well as the luggage storage. Hostel is not responsible for loss, damage or theft of the guests' properties.
4. It is not recommended to keep money, values and documents in suites without observing. In case of necessity Hostel provides a possibility to give these item to administrators' storage or safe. This is non-chargeable service.
5. Administration of the Hostel is not responsible for safety of the private things left without any observing.
6. Hostel is responsible only for suites and dorms reservation.
7. Communication between the Hostel personnel and its' customers is maintained in friendly and business form, it is forbidden to raise the voice or any types of informal lexicon.
8. Comfort, safety and calm of the guests are our high priorities! A guest who poses a threat (in the view of the Hostel staff) to other guests, staff or local citizens will be evicted without accomodation fee back.

9. In case of reservation cancellation less than 3 days before the check-in date (including), Hostel has a right to charge the fine in cost of 1 night of accommodation in selected suite category.
10. For damage of the Hostels' property administration charges fine in amount of market retail price of this property.
11. Leader of the school groups are fully responsible for groups' behavior in Hostel.
12. Any open products and meal can be kept only in the kitchen zone.
13. Food taking is possible only in the kitchen zone.
14. It is possible to listen to the music in earphones in order not to disturb other guests.
15. It is possible to play musical instruments or switch on the music by agreement of the hostels' staff.
16. To provide fire-prevention safety it is forbidden to use personal heating devices. Leaving the suite, please, switch off the conditioners, lamps other electric devices, turn off the faucets.
17. If you use kitchen, please, wash the dishes and clean the table after yourselves. The same is right for bathrooms. We are asking for respectful attitude to the guest who comes in after you to the same common zone.
18. We are changing the linen every 5 days. Cleaning is held on everyday basis.
19. Hostel regime – 24/7 (round-the-clock).
20. In case of any questions you can address them via phone +7965-054-34-00
21. If after 12:00 the guest doesn't free the suite/dorm hour payment is applied, 100 Russian rubles per hour.
22. Hostel provides additional chargeable services, including rent of washing machine – 100 rubles, slippers – 100 rub, bathing accessories, beverages, snacks, excursions and taxi per request according to the price-list.
23. At check-in the deposit of 500 rubles should be paid for keys and towels completeness. In case of damage of mentioned items and other Hostel property the deposit won't be returned.
24. For safety of all guests and order maintenance Hostels' administration can ask about the purpose of the visit, to present the identity documents.
25. The presence of non-guests is possible only in common areas (reception, lounge, kitchen zone) from 10:00 till 22:00 without making any discomfort to Hostels' guests.
26. After check-in the Hostel guests can get the following services, included in the accommodation fee:
- Tea/sugar
 - Air-conditioner, kitchen equipment, crockery
 - Showers and WC
 - Linen + towel (vs deposit)
 - Wi-Fi internet
 - Iron/ Ironing board/ hair-dryer
 - Luggage storage before check-in and after check-out till the end of the day of these actions.
27. In case of rules violation Hostels' administration has a right to evict the violators at any time without payment return. All controversy and conflicts which can appear between the Hostel and a Guest will be solved by negotiations according to the Russian Federation legislation.
28. Signing this contract you automatically accept the above-listed rules of accommodation and should follow them during your stay in Hostel.

Have fun with FJC Loft